Questionnaire from:

Do you face any problem with the reservation of the hotel?

[ ] Yes

[ ] No

Was the reception as you would expect?

[ ] Yes

[ ] No

Did it take a long time to book the required room?

[ ] Yes

[ ] No

Was the room well organized and cleaned?

[ ] Yes

[ ] No

Questionnaire form for employee

Did you face any problems in using the new system?

[ ]Yes

[ ]No

Was it easier to use the old system?

[ ]Yes

[ ]No

Did the program save the time and effort?

[ ]Yes

[ ]No

Would you need to add any options in the system?

[ ]Yes

[ ]No